

WATER HEATER MAINTENANCE

Traditional Water Heaters

- ✓ Flush water heater
- ✓ Check anode rod
- ✓ Check all fittings for leaks
- ✓ Inspect venting & air supply system
- ✓ Inspect piping systems
- ✓ Inspect main burner
- ✓ Inspect pilot burner
- ✓ Check relief valve
- ✓ Check gas control valve/thermostat
- ✓ Check electrical connections
- ✓ Check & maintain elements (*electric water heaters only*)



Tankless Water Heaters

- ✓ Flush water heater
- ✓ Check & clean inlet filter
- ✓ Check condensate neutralizer
- ✓ Check & clean burner assembly
- ✓ Check all openings for combustion & to ensure ventilation air is not blocked
- ✓ Check venting system for leaks, corrosion, blockages, or damage
- ✓ Check burner for dust, lint, grease, or dirt
- ✓ Inspect burner flame

SAM AGREEMENT

Savings & Maintenance Plan

In addition to everything included in the 15-point tune-ups for heating and air conditioning, SAM members will ALSO receive the following ADDITIONAL BENEFITS:

- ✓ Longer equipment life
- ✓ Increased safety, comfort, & efficiency
- ✓ Peace of mind
- ✓ A/C Tune-up includes complimentary pan treatment
- ✓ Free outdoor chemical coil cleaning
- ✓ Free performance report with each tune-up
- ✓ Priority service (front-of-the-line access)
- ✓ Same day replacement on parts*
- ✓ \$30 savings on service fee
- ✓ 15% savings on repairs (parts & labor)
- ✓ Additional savings on water heater tune-up
- ✓ Two (2) year parts warranty on repairs

**Excludes special order parts not stocked on our service trucks*

SAVE \$33/year
with MONTHLY PAYMENTS!

ANNUAL PRICE:

\$225/year
+\$110/year for each additional system

MONTHLY PAYMENTS:

\$16/month
+\$9/month for each additional system

ANNUAL TOTAL FOR 1 SYSTEM W/
MONTHLY PAYMENTS:

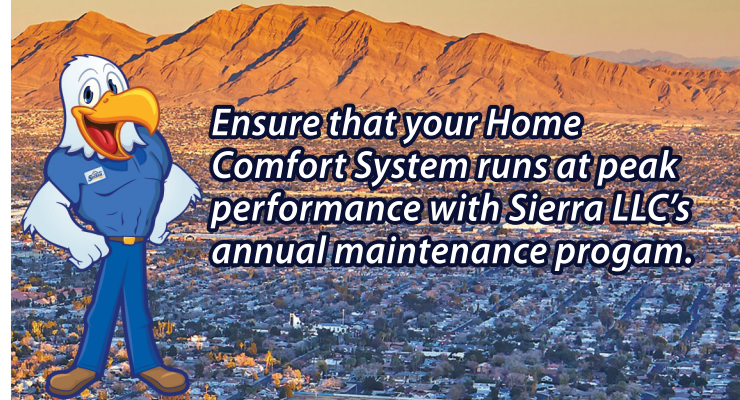
\$192/year
+\$108/year for each additional system

PAY AS LITTLE AS \$0.53 PER DAY!

Savings & Maintenance

SAM

AGREEMENTS



Ensure that your Home Comfort System runs at peak performance with Sierra LLC's annual maintenance program.

SIERRA

LLC

AIR CONDITIONING & HEATING

Lic. #0078689 • Lic. #0081121 • Bid Limit \$2,000,000

Service That Soars Above The Rest

SierraCoolsLV.com

702.380.7083



Dear Homeowner,

Thank you for trusting Sierra LLC with your Home Comfort System needs. Regularly scheduled maintenance is extremely important to keep your equipment running at peak performance. Increase the efficiency of your system and prolong the life while saving you money on utility bills and potentially costly repairs.

Our SAM (Savings & Maintenance) Agreement gives our clients two visits per year (one during the heating season and one during the cooling season), reminders to schedule your visits, discounts on service fees and repairs, and peace of mind.

We want your family to stay safe and comfortable all year, so our technicians are professionally trained, drug-tested, background-checked, and "mom-approved". We provide ongoing training for our technicians so they stay at the top of the industry for product knowledge, industry changes, and superior customer service.

Please call us with any questions you may have or if you are ready to join the Sierra Family. 702.380.7083

Sincerely,
Team Sierra

AIR CONDITIONING TUNE-UP

15-Point Home Comfort System Tune-up

- ✓ Discuss thermostat programming with client
- ✓ Check indoor coil & drain pan, & advise of condition
- ✓ Check all wiring for loose connections
- ✓ Test electrical relays
- ✓ Check, record, & analyze condenser fan motor amps
- ✓ Test compressor starter components
- ✓ Check, record, & analyze indoor compressor amp draw
- ✓ Check and record refrigerant pressures
- ✓ Check air temperature difference between supply & return
- ✓ Check reversing valve operation
- ✓ Inspect refrigerant tubing and coils for leaks
- ✓ Check condenser coil / inspect bottom of outdoor unit
- ✓ Replace standard filter (customer supplied)
- ✓ Clean condenser & coil with water
- ✓ Check for safety issues

HEATING TUNE-UP

15-Point Home Comfort System Tune-up

- ✓ Discuss thermostat programming with client
- ✓ Test pilot ignition system, gas valve, & automatic controls
- ✓ Clean & inspect burners as needed
- ✓ Check fan limit control
- ✓ Check wiring connections & blower motor
- ✓ Clean blower motor compartment as needed
- ✓ Check, record, & analyze indoor blower motor amp draw
- ✓ Inspect furnace flue pipe for clearance & leaks
- ✓ Inspect ducting in attic for air leakage & restrictions
- ✓ Check air temperature difference between supply & return
- ✓ Replace standard filter (customer supplied)
- ✓ Check defrost cycle & reversing valve operation
- ✓ Conduct carbon monoxide test
- ✓ Heat exchanger inspection
- ✓ Check for safety issues

